

9.8 Release Notes

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datavant

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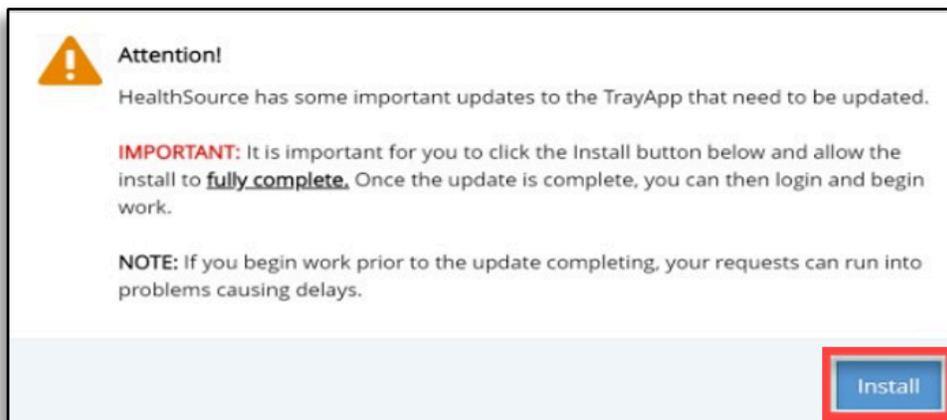
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TrayApp 3200 mandatory

A new TrayApp is available with Release 9.8 on 3/21/24 and must be installed by Saturday, April 6, 2024, 11:59 pm or HealthSource will NOT work. The update contains mandatory security updates.

Users who don't access HealthSource via the Horizon VDI (vmware), will receive the following message upon HealthSource login.

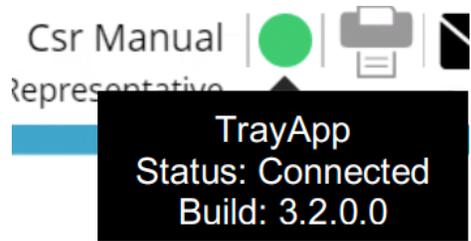
Click **Install** and follow the prompts. Please clear your cache before and/or after performing the install.



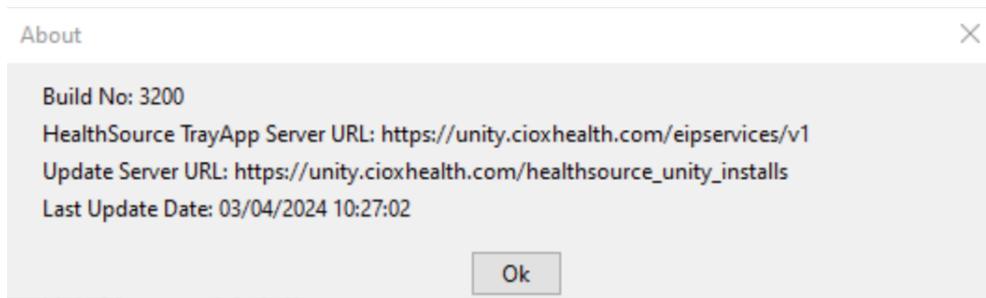
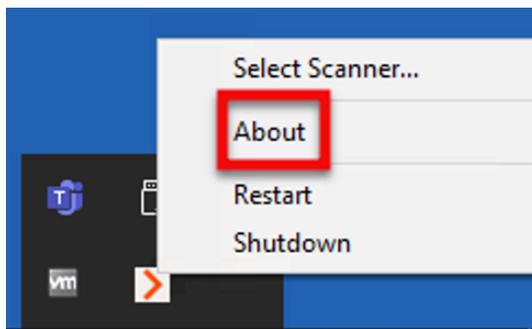
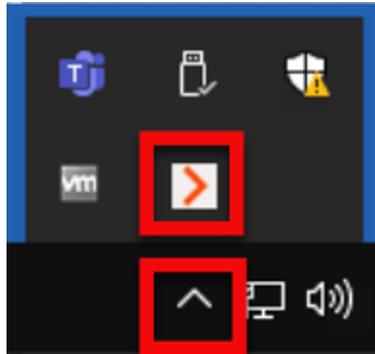
The following progress window may display, but it can display very quickly so you may miss it, or you have to find the window as it is not in the forefront.



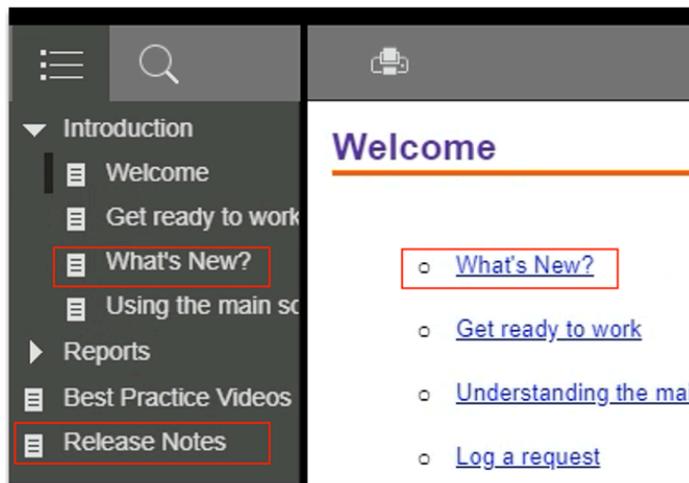
A **successful** install has 3.2.0.0 in the HealthSource upper right corner; and 3200 in the TrayApp 'About' screen that is typically located in the lower right corner of your desktop. The 'Last Update Date' will be different from the below screen but that is okay- the date is not important. If you don't see 3200 then it was not successful.



In the lower right, click the icons below to access the *About* file for the TrayApp



For end-user install details and how to continue using the old TrayApp 3100 temporarily until April 6, 2024, please see the *HealthSource TrayApp Version 3200 Job Aid* that was sent via email from “SM-HSProductManagement” on March 20, 2024, or access it from the HealthSource **Help** icon (question mark), then click the **What’s New** or **Release Notes** link as shown below.



The TrayApp Job Aid is also available:



Introduction

HealthSource version 3.2.0.0 (release date 03/21/2024) contains a mandatory update to the TrayApp. The TrayApp will update automatically for most users, with or without Administrator-level access/permissions.

This document provides instruction on how to proceed if the TrayApp does not automatically update including:

- How to manually update the TrayApp
- How to temporarily continue working with the previous TrayApp until 04/06/2023

Datavant machines - access HealthSource directly via internet (don't use the Datavant Horizon VDI)

HealthSource will automatically prompt you to click the Install button upon login for most Users with Ciox machines. Users can continue to use the prior TrayApp, version 3100, temporarily until Saturday, April 6, 2024, 11:59 pm if the auto update fails.

Datavant Horizon VDI Users

For users of the Horizon VDI (vmware) to access HealthSource, the TrayApp gets updated with the new version on the evening of the 9.8 Release on 3/21/24, and requires downtime from 6:00 pm EDT until 7:00 pm for the Virtualization Team to update the VDIs. You should not see the Update message upon login, but if you do, click to Install and follow the prompts. If you have trouble see the *HealthSource TrayApp Version 3200 Job Aid*.

Non-Ciox machine Users:

For non-Ciox machines such as Partners, and large Health Systems that use push deployment technology, the TrayApp v3200 was made available for download on Thursday, March 7 2024, via the download web site for the local IT Department to install. Users can temporarily use the prior TrayApp, version 3100, if the auto update fails until Saturday, April 6, 2024.

Technical instructions for the site's IT Department are contained in the *HealthSource TrayApp 3200 IT Dept Instructions* document that was emailed to Partners, and to the HealthSource distribution list (from SM-HSProductManagement).



If the TrayApp is not updated prior to 04/06/2024, your instance of HealthSource will not allow requests to be opened in the Fulfillment milestone/status and will not allow Medical Records to be attached.

Record Type not required in Logging

The mandatory completion of the Record Type field is being removed for requests in a Logging milestone/status to assist with logging automation /digital fulfillment.

When logging a request, you should continue to add the Record Types (ex: Discharge Summary) as requested in the Request Letter.

Users who log requests still have the following functions to:

- accept or modify a gold record set (if applicable)
- select Record Types(s)
- enter a free text record type

Required fields:

- The Date Range is still **required** to submit from logging, and fulfillment
- The Record Type and Date of Service(s) is still **required** to submit from fulfillment
- Record type retrieval is still required

Medical Information

Record Types Requested

Include Sensitive Data AOD Tracking

Date Range:

From: Any & All Fulfiller Review Most Recent Visit
 Months prior to Request Letter Date

To: Fulfillment Date Facility Received Date Request Letter Date

Requested	Record Types
Add Record Type:	<input type="text"/>

New Smart Request Status: Downloaded

A new end-state request status has been added named “Downloaded” to enable Smart Request/Record Hub users to filter by the download status. This enhancement enables SR/RH users to search for >5000 requests at a time.

Request Progress
Milestone and Status:

All ▼

> MTQ Hold

> Packaging

✓ Delivery

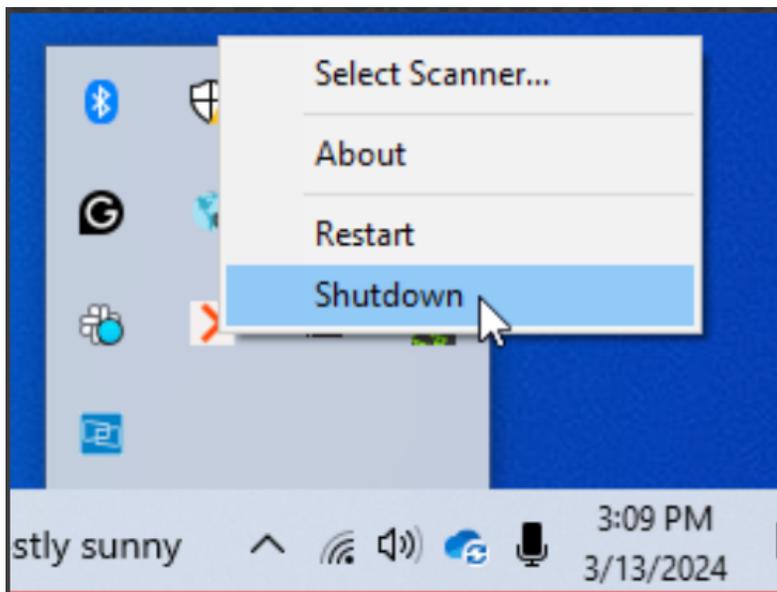
- Correspondence
- Delivered
- Delivered to CF
- Delivered to IDSB
- Downloaded

Fujitsu 8100 Scanner Settings

There is a configuration step that must be completed for the 8100 scanner (twain drivers), Scanner fi-8170 3.24 (32-32). This step needs to be completed to avoid image distortion issues with duplex scanning.

Change the scanner settings by following the steps below

Step 1: Shutdown the TrayApp and connect the scanner physically to the machine.

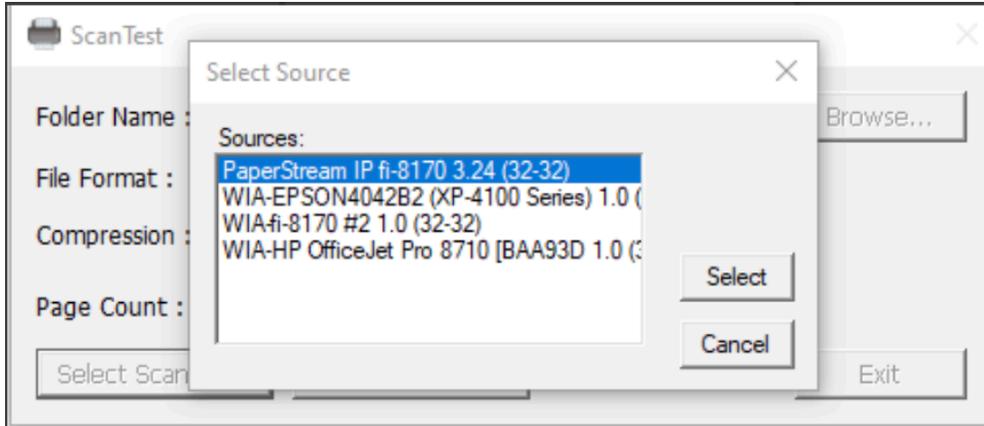


Step 2: Go to the location `C:\Windows\twain_32\Fjicube` and Click on the `ScanTest.exe`

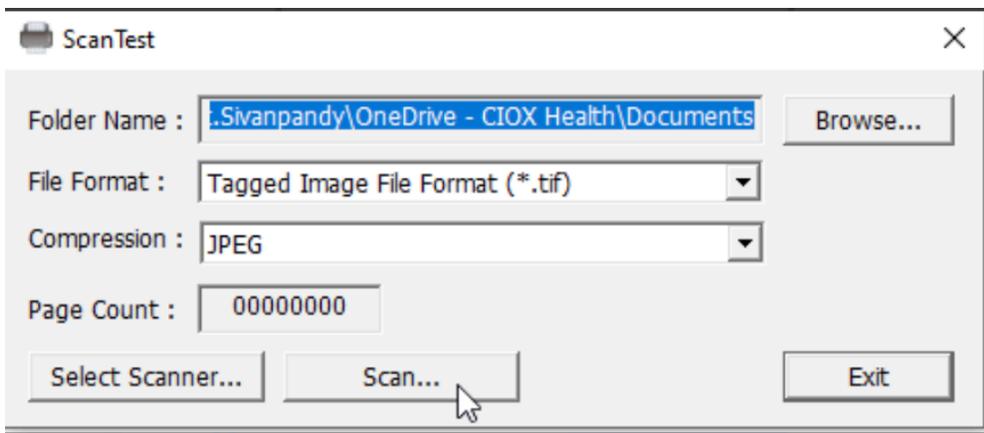
Local Disk (C:) > Windows > twain_32 > Fjicube

Name	Date modified	Type	Size
Fjic10499.ds	12/1/2022 1:40 PM	DS File	23 KB
Fjic11099.ds	12/1/2022 1:40 PM	DS File	23 KB
fjicGuiCommon.dll	5/9/2023 10:00 AM	Application exten...	704 KB
fjicImageRotation.dll	7/24/2019 8:15 PM	Application exten...	631 KB
fjicqtwrap.dll	5/9/2023 10:00 AM	Application exten...	54 KB
FJICSTI.xml	7/6/2020 2:29 PM	Microsoft Edge H...	126 KB
FJICSTI_0409.xml	8/31/2022 12:06 PM	Microsoft Edge H...	126 KB
fjictwcl.dll	1/7/2023 5:30 PM	Application exten...	43 KB
fjictwin.dll	5/9/2023 10:00 AM	Application exten...	1,715 KB
fjictwinGui.ini	3/10/2021 9:10 AM	Configuration sett...	3 KB
fjictwinGuiDLL.dll	5/9/2023 10:00 AM	Application exten...	3,216 KB
fjictwsv.exe	2/7/2023 4:25 PM	Application	312 KB
Fjicwrap.wrp	12/1/2022 1:40 PM	WRP File	23 KB
FJSTMKIC.dll	7/12/2019 11:36 AM	Application exten...	298 KB
FJTMKIC.exe	2/7/2023 4:25 PM	Application	3,077 KB
FJTMKIC.ini	6/18/2019 10:28 AM	Configuration sett...	1 KB
FJTWSVIC.exe	2/7/2023 4:25 PM	Application	319 KB
FsipDCB2.dll	12/9/2013 1:01 PM	Application exten...	200 KB
i3DCmn.dll	8/25/2020 3:53 PM	Application exten...	20 KB
i3DCmnRsc.dll	7/11/2019 3:57 PM	Application exten...	172 KB
i3DLog.dll	2/18/2020 8:48 PM	Application exten...	18 KB
i3pfimex.ini	7/26/2017 12:59 PM	Configuration sett...	1 KB
icScanner.id	10/31/2022 7:09 PM	ID File	2 KB
icSupport.ini	10/1/2012 7:44 PM	Configuration sett...	1 KB
IcWiaChecker.exe	2/7/2023 4:25 PM	Application	132 KB
icWrapLog.ini	3/3/2014 4:03 PM	Configuration sett...	1 KB
icwReadThreadParam.ini	6/29/2017 8:15 PM	Configuration sett...	2 KB
Import.xml	7/6/2020 2:29 PM	Microsoft Edge H...	127 KB
Import_0409.xml	7/6/2020 2:29 PM	Microsoft Edge H...	127 KB
IInstallScanner_V01L01.ini	10/31/2022 7:09 PM	Configuration sett...	2 KB
IInstallScannerEx.id	10/31/2022 7:09 PM	ID File	3 KB
KillStisvc32ic.exe	2/7/2023 4:25 PM	Application	88 KB
KillStisvc64ic.exe	2/7/2023 4:25 PM	Application	102 KB
KillWia64ic.exe	2/7/2023 4:25 PM	Application	100 KB
MessageBoxViaQt.dll	5/9/2023 10:00 AM	Application exten...	243 KB
pfexport.exe	2/7/2023 4:25 PM	Application	202 KB
pfimport.exe	2/7/2023 4:25 PM	Application	215 KB
ProductInfo.ini	7/25/2023 3:11 PM	Configuration sett...	1 KB
Qt5CoreFjic.dll	2/17/2020 4:33 PM	Application exten...	4,957 KB
Qt5GuiFjic.dll	2/17/2020 4:33 PM	Application exten...	5,189 KB
Qt5WidgetsFjic.dll	2/17/2020 4:33 PM	Application exten...	4,458 KB
ScanTest.exe	2/7/2023 4:25 PM	Application	234 KB
SCASupport_pstwain.ini	2/26/2014 2:07 PM	Configuration sett...	1 KB

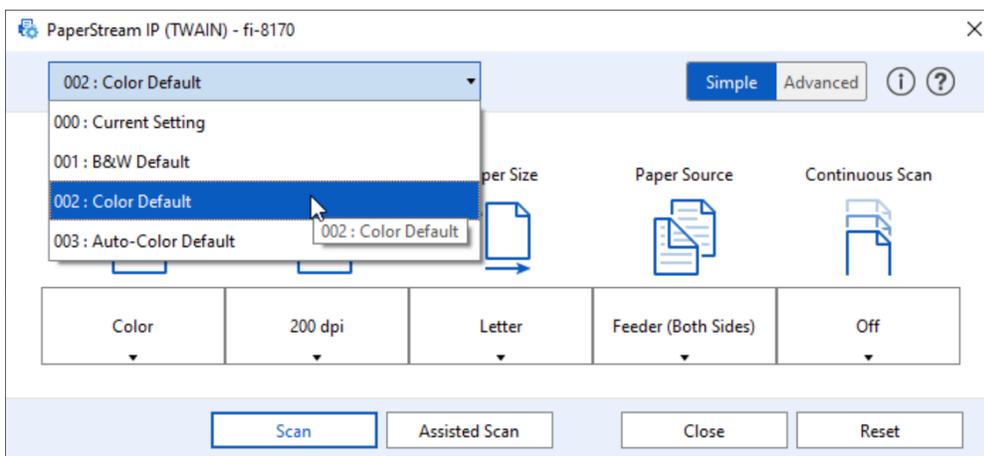
Step 3: Click on the Select Scanner, choose the PaperStream IP fi-8170 3.24 (32-32) option from the list and then click on the Select button.



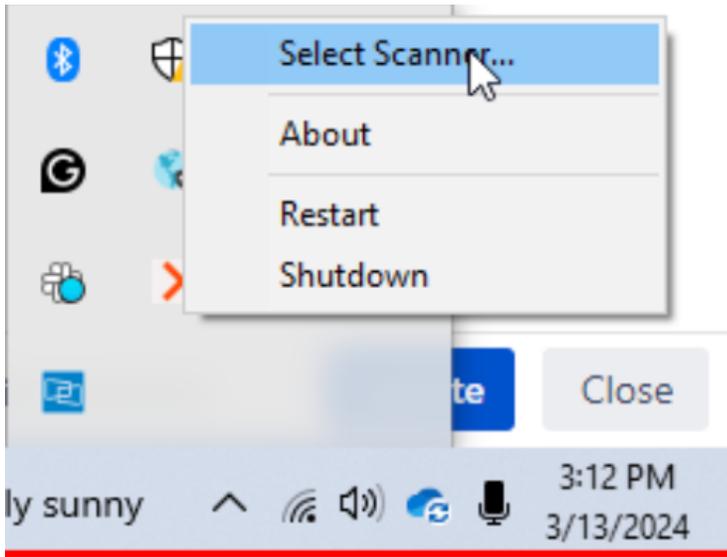
Step 4: Now, click on the Scan button.



Step 5: From the top left side corner drop-down, change the setting to 002: Color Default and then click on the Close button.



Step 6: Start the TrayApp, Select the Scanner, and proceed with the scanning operation using the HealthSource application.



User Experience & Technical Enhancements

User Type (End-User, Admin, Tech)	Área	Problem/Error Solution/New Behavior	Jira Unity Ref #
End-User ▾	Due Date	When a user changes the site while a request is in Fulfillment status, the Days Due and Due Date fields now automatically populate with the site-specific days due/due date. Manual entry is no longer required as these fields auto-populate based on the site-level preference.	71372
End-User ▾	Replace Ciox terms	Replace "Ciox" terms & logo - Part 2 Request Letter Separator Page, Pull List cover sheet, Request screen field labels and information hover text	70813
End-User ▾	IEX ROI	Request letters are incorrectly increased in file size which causes the IEX ROI upload to fail. Request letters will no longer be erroneously inflated.	71619
Logging au... ▾	Logging Automation	STORK- More support for logging DDS requests	71768
Tech ▾	IVR- Cognigy	Minor Release, 9.7.1 for performance issues was released on March 17, 2024.	71811
Tech ▾	IVR- Cognigy	Invoice number added to the erequest search, invoice search, and patient search APIs in the response object after the request passes the Artifact Process.	71849
Tech ▾	IVR- Cognigy	Update resource allocation and add the affinity rules for NlpWebServices component	71851