

# HealthSource

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# **HealthSource 5.13 Release Notes**

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# **Correspondence- Denial of Access**

Two new correspondence reasons are available for **Patient Request Types only**: Denial of Access – Reviewable
Denial of Access – Unreviewable

Selecting one of the reasons above will disable all other correspondence reasons from being selected (like the existing Notice of Delay behavior). Each reason above will have sub-reasons available for selection that allows the user to provide more specificity for the Denial of Access. Users will have the ability to select one or more sub-reasons.

Denial of Access - Reviewable 🕦
Patient wellbeing denied ①
Patient wellbeing denied due to PHI referencing other individuals ()
Personal representative request denied due to patient wellbeing 🕦
Denial of Access - Unreviewable ①
Civil, criminal, or administrative proceeding records ①
Correctional institution ()
Psychotherapy notes ①
Records not maintained at this facility ①
Research records ①

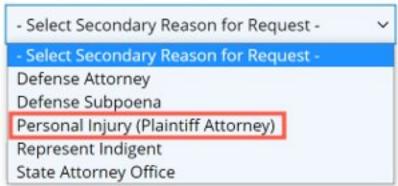


### Reason for Request- Personal Injury (Plaintiff Attorney)

The existing "Personal Injury" Reason for Requests names have been revised to include "(Plaintiff Attorney)". No other changes were made to the Reasons.

# Request Reason: All Attorney Patient Social Security Appeal Hospital Lien Subpoena Social Security/Disability Workers Comp Florida Statute Personal Injury (Plaintiff Attorney) Illinois Industrial Commission Subpoena Attorney

Secondary Reason for Request:





# **Digital Fulfilment Auth Review**

The status, 'Digital Fulfillment Review' status can now be used for **specific Sites.** This request status is to provide a required manual validation that the correct authorization has been provided by the patient to release their medical records.

# **Priority Level**

On the Request Search Screen, when the STAT filter field is "YES", then the Priority field dropdown gets disabled.



### **Production Defect Resolutions**

• Electronic delivery (RAC deliveries) acknowledgement message will now display in HealthSource history:

The history message from CorpWeb is now displayed in HealthSource Audit Trail and rephrased as "Electronic delivery has been acknowledged by Cotiviti. Confirmation number is: <Invoice ID>". (Connolly has been acquired by Cotiviti).

• Patient lookup identifier field configured will populate in request screen of HS

The patient identifier looks ups on the Request screen (magnifying glass icon) that are configured for a site in Platform Admin now display

- Site specific Patient Identifiers fields (up to 3 fields) are now displayed on the Pull List Patient Information page
- STAT requests will now display the default Days Due and Due Date
  Upload RL STAT requests now have the 'No of days to complete' as 0 and due date as the current
  date, when the Due Date field is set to required in Site Preferences. (no changes to due date logic)
- Escalation comments are now displayed in the Comments section
- Requests with onsite delivery method will no longer move to Digital Fulfillment Review & Digital Fulfillment statuses when onsite is configured to be excluded
- Technical only- OCR tech changes (Jira 58411)
- Chase file upload- Phase 1- Preventduplicate erequest creation on indirect chase file