HealthSource Clarity

v1.3.2 Release Notes

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HealthSource Clarity v1.3.2 Release Notes

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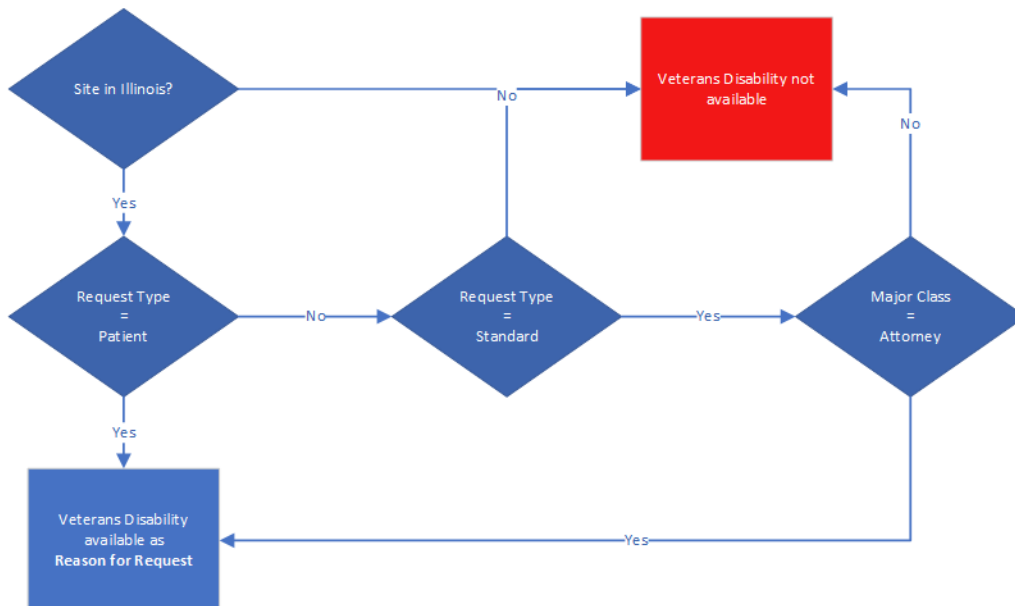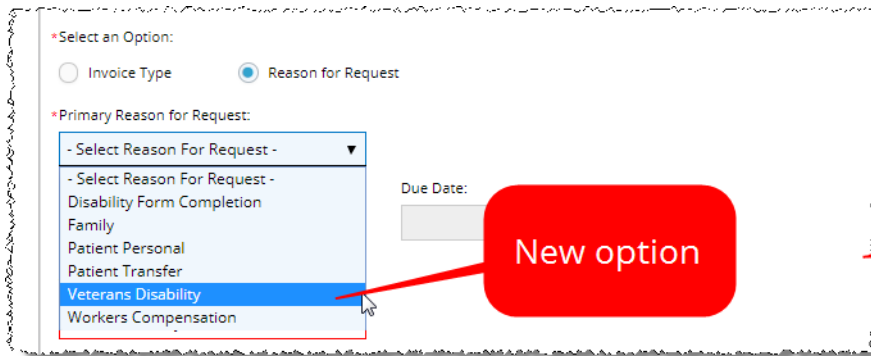You **DON'T** need to install an updated **TrayApp** to use v1.3.2.

VETERANS DISABILITY OPTION IN ILLINOIS

IF you are working on a request for a facility located in **Illinois**;

AND the **Request Type** = **Patient**;

OR the **Request Type** = **Patient** and the **Major Class** = **Attorney**;

THEN you can choose Veterans Disability as the **Reason for Request**.


All Veterans Disability requests are treated as non-billable. However, the **Non-Billable Reasons** field is **NOT** automatically filled out and you do **NOT** need to choose an option.

CONTINUITY OF CARE AND DISABILITY REQUESTER NOTIFICATIONS

IF you have selected <u>Standard</u> as the **Request Type**;

BUT the **Requester Type** = **Continuity of Care** or **Disability** (DDS);

THEN you'll be notified to either switch the **Request Type** or choose a different requester.
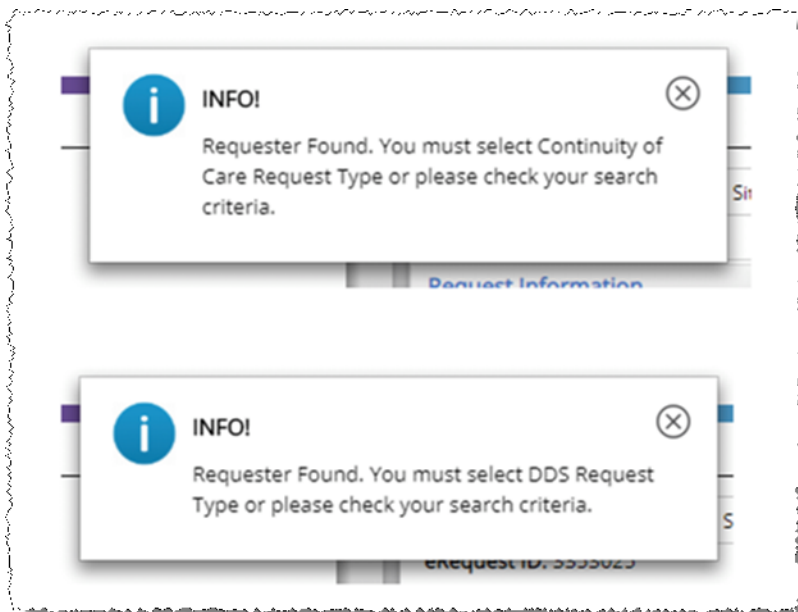
This change will prevent billing and delivery problems.

PRO NO LONGER AVAILABLE AS A REQUEST TYPE

We removed the **PRO** option from the **Request Type** choices.

To log a request from a PRO / QIO requester:

1. Select **Standard** as the **Request Type**.

2. Use the **Find Requester** tool to look up the requester by address.

3. Select the appropriate requester, with a **Major Class** of **Peer Review Organization**.

4. The **Invoice Type** is automatically set to 80 Pro.

5. Fill out the **No of Days to Complete** field. **HealthSource Clarity** automatically calculates the **Due Date**.

6. Finish logging the request as usual.

REQUEST SEARCH FINDS REQUESTS WITHOUT A FACILITY RECEIVED DATE

**IF** you run a **Request Search**;

AND requests do **NOT** have a **Facility Received Date**;

THEN the search looks for the **Fax Date** (when the requests were created);

AND returns any requests for which the **Fax Date** falls in the search range, as long as those requests also meet the other **Request Search** criteria.
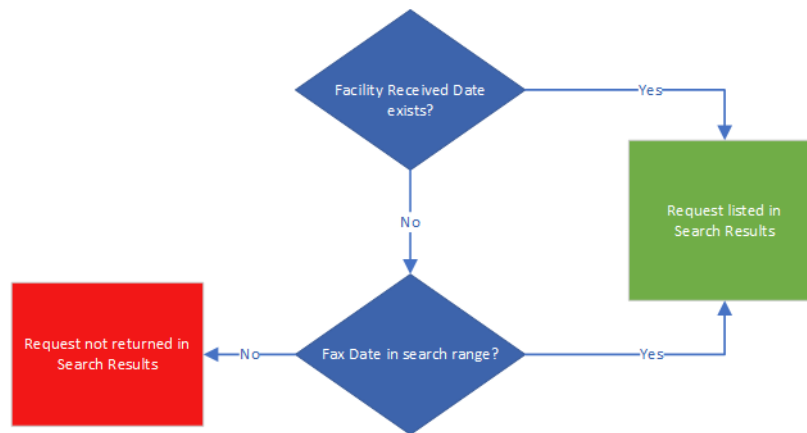
The **Received Date** column on the **Search Results** table will be empty for these requests.
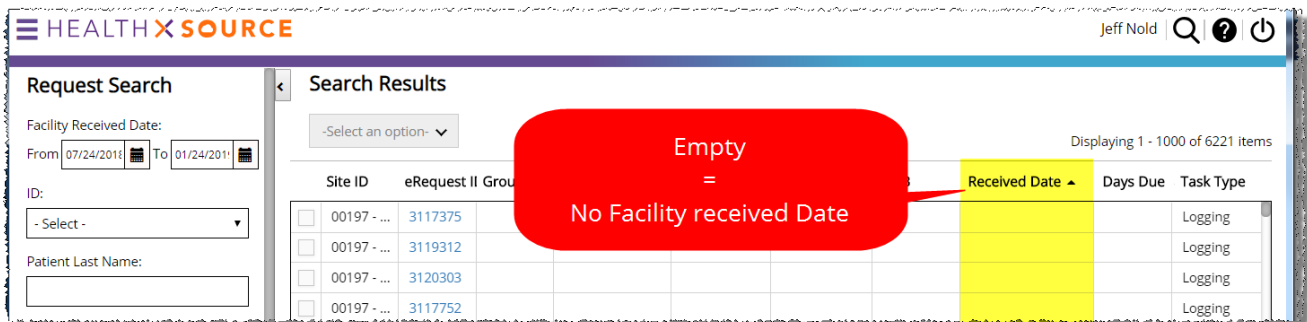
Previously, requests without a **Facility Received Date** were never returned in the **Search Results**. They were effectively "invisible," even if they matched the other **Request Search** criteria.