



HealthSource Clarity

v1.6.7 Release Notes

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Document History

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Contact Information

Ciox Health

120 Bluegrass Valley Parkway

Alpharetta, GA 30005

Customer Care Phone Number: 877-358-6939

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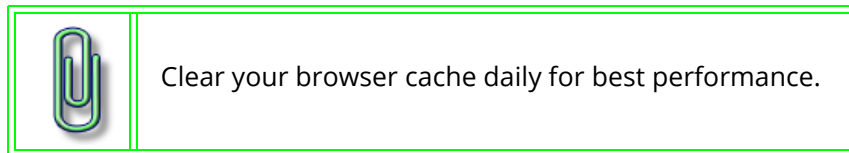
You do **NOT** need to update your **TrayApp** to use this new version.

BROWSERS USED DURING DEVELOPMENT

We used these browser versions during the development and testing of **v1.6.7**:

Browser	OS	Version / Build #
Chrome	Windows 7 or 10	80.0.3987.132
Internet Explorer	Windows 7	11.0.9600.19596
Internet Explorer	Windows 10	11.356.18362.0
Edge	Windows 10	80.0.361.62

Check that your browser is up-to-date to avoid possible problems with the new release.



MESSAGING IMPROVEMENTS

- The **Message** symbol has been separated from the **Event Notification** link.
- The number next to the **Message** symbol shows how many “open” **Messages** need responses. Remember, **Messages** are sent to sites, **NOT** to specific users.
- We check for new **Messages** when you login **AND** when you click the **Message** symbol.



The steps to read and respond to **Messages** have not changed.



If you can't provide a detailed answer, please do **NOT** respond to a **Message**. It was **NOT** sent to you, it was sent to a site.

Responding to a **Message** closes it. Replying “I don't work at this site” or “I don't know anything about this request” may be true, but they're not helpful. The ROI Processing Center must then send a new **Message** to get the answer they need.

If in doubt, check with your supervisor and your co-workers. Someone else may be able to provide the required information.

Why the change?

Previously:

- There was no way to distinguish between open **Messages** and notifications of problems with the **TrayApp**, because they both used the **Event Notification** link.
- We updated the count of open **Messages** every 60 seconds. This frequent checking hurt the overall performance of **HealthSource Clarity**.

BETTER DUPLICATE REQUEST DETECTION

We now check for possible duplicate requests when you:

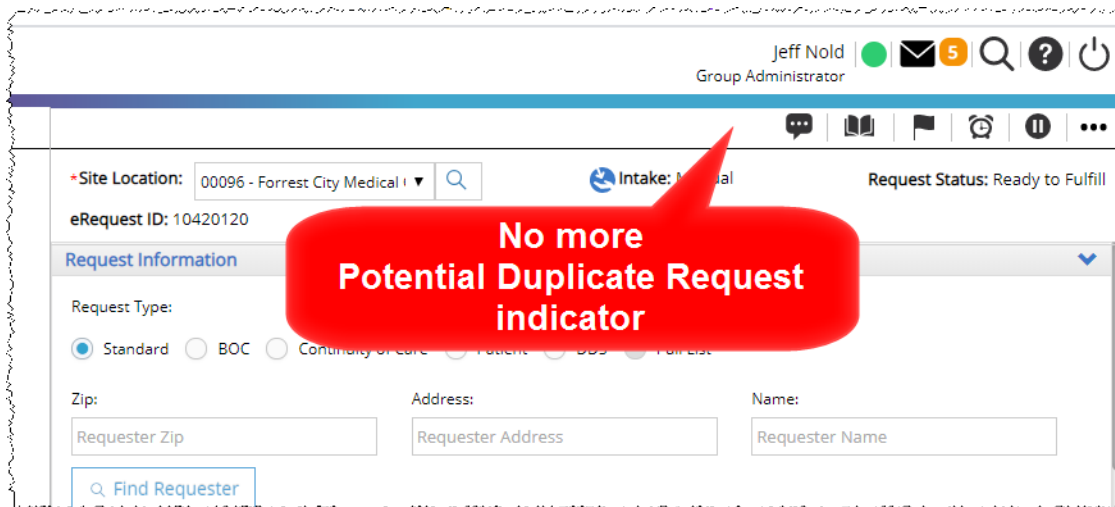
- Submit a request from **Logging**;
- Open a request for **Fulfillment**.

Previously, we ran the duplicate check after you entered **the** patient's **First Name, Last Name**, and either **DOB** or **SSN** during **Logging** or **Fulfillment**.

These “real-time” checks caused performance problems and did not significantly increase the detection of possible duplicates.

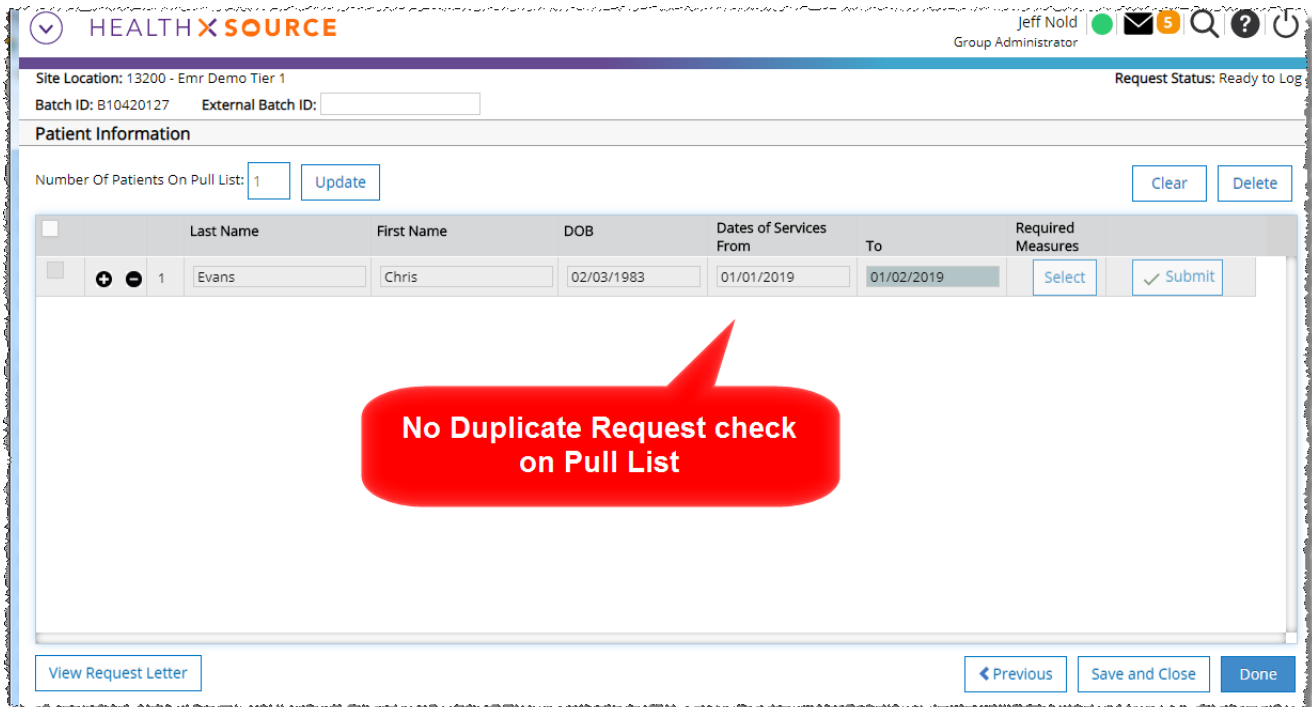
No more Potential Duplicate Request indicator

The **Logging** and **Fulfillment** screens no longer show the **Potential Duplicate Request** indicator to the left of the **Comments** button.



Duplicate detection removed from Pull List

We no longer check for possible duplicates when you add requests from a **Pull List**.



HEALTH X SOURCE

Site Location: 13200 - Emr Demo Tier 1

Batch ID: B10420127 External Batch ID:

Patient Information

Number Of Patients On Pull List:

	Last Name	First Name	DOB	Dates of Services From	To	Required Measures
1	Evans	Chris	02/03/1983	01/01/2019	01/02/2019	<input type="button" value="Select"/> <input type="button" value="Submit"/>

No Duplicate Request check on Pull List

We still run this check when a request created from a **Pull List** is opened for **Fulfillment**.

ALLOW SYSTEMIC UPDATES OF FLORIDA YEARS SEARCHED

This change will not be visible to most **HealthSource Clarity** users. It affects only those requesters who use the Update Request API.

Some sites in Florida require that requests include the number of years searched for Medical Records. This value can now be populated through the Update Request API, which allows the request to be submitted from **Fulfillment**.