



HealthSource Clarity

v2.5.2 Release Notes

October 2020



Document History

Publication Date: October 29, 2020

Document Edition: 1.0

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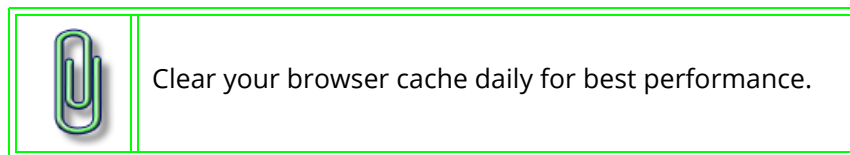
You do **NOT** need to update your **TrayApp** to use this new version.

BROWSERS USED DURING DEVELOPMENT

We used these browser versions during the development of **HealthSource Clarity v2.5.2**:

Browser	OS	Version / Build #
Chrome	Windows 7 or 10	86
Internet Explorer	Windows 7	11.0.9600.18617
Internet Explorer	Windows 10	11.356.18362.0
Edge	Windows 10	86

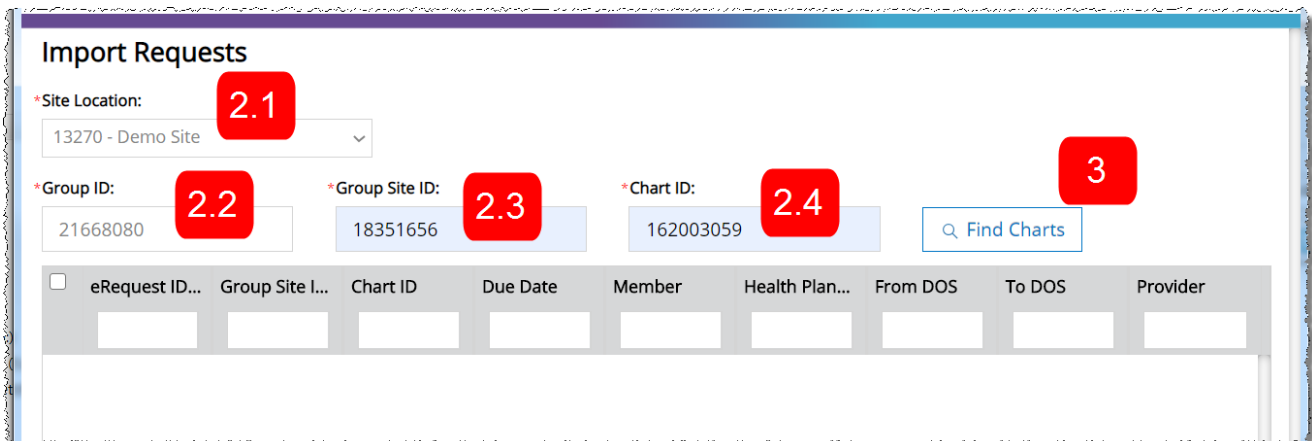
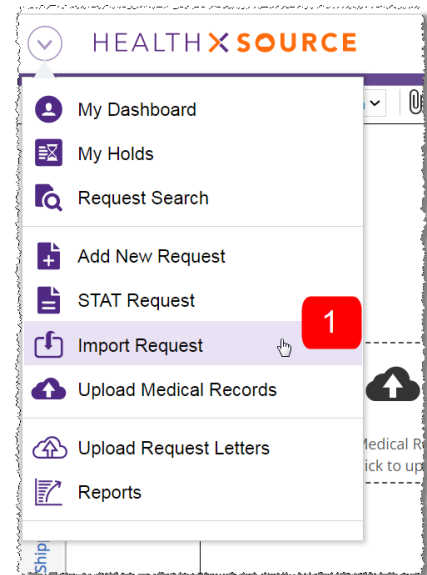
Check that your browser is up-to-date to avoid possible problems with the new release.



CHANGE TO THE IMPORT REQUEST FUNCTION

You can now see if a Payor project from Ciox Health Phoenix (aka Chart Finder) has already been loaded into **HealthSource Clarity**, even if we have not created requests for that project.

1. From the **Menu**, click **Import Requests**.
2. On the **Import Requests** page, enter:
 - 2.1 **Site Location**;
 - 2.2 **Group ID**, from the Ciox Phoenix Provider Package;
 - 2.3 **Group Site ID**, from the Ciox Phoenix Provider Package;
 - 2.4 **Chart ID**, from the Ciox Phoenix Provider Package.
3. Click **Find Charts**.



- If the charts are eligible for import at your site, the table will be automatically filled with information.
- The **eRequest ID** column will show one of these three values:

Shown in eRequest ID column	New in v2.5.2?	Meaning
Numeric value	No	The chart has already been loaded and used to create a HealthSource Clarity request.
Blank	No	The chart has not been loaded before. The Submit button at the bottom right of the Import Requests page will be active if at least one chart is missing an eRequest ID .
Pending	Yes	The chart has already been submitted to HealthSource Clarity ; BUT No matching request has yet been created.

Import Requests

Site Location: 46038 - Northshore Audits

Group ID: 21760983 Group Site ID: 17313064 Chart ID: 164360694 [Find Charts](#)

<input checked="" type="checkbox"/>	eRequest ID	Group Site ID	Chart ID	Due Date	Member	Health Plan	From DOS	To DOS	Provider
<input type="checkbox"/>	10637618	17313066	164464939	09/30/2020	LN164464939 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10637639	17313066	164410156	09/30/2020	LN164410156 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10637647	17313064	164463222	09/30/2020	LN164463222 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10637648	17313064	164476598	09/30/2020	LN164476598 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10638544	17313063	164365873	09/30/2020	LN164365873 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10638555	17313066	164478076	10/01/2020	LN164478076 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10638556	17313066	164507634	10/01/2020	LN164507634 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10638558	17313066	164544133	09/30/2020	LN164544133 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10638559	17313066	164522394	09/30/2020	LN164522394 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	10638886	17313066	164488532	09/30/2020	LN164488532 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input type="checkbox"/>	Pending	17313063	164419924	09/30/2020	LN164419924 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input checked="" type="checkbox"/>		17313066	164463021	10/01/2020	LN164463021 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input checked="" type="checkbox"/>		17313066	1644391500	09/30/2020	LN164391500 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...
<input checked="" type="checkbox"/>		17313066	164439049	10/01/2020	LN164439049 FN1...	UHC M-R	01/01/2019	12/31/2019	All Rendering Pro...

Page 1 of 2 Total Items: 51 [Submit](#)

DEFECTS FIXED

v2.5.2 fixes these issues reported by users:

Defect
Pull List “child” requests missing Request Letter when opened.
Requests become “locked” or “stuck” when switching between the Request Letter and Medical Records tabs of the Documents window OR when switching between the Documents — Ship and Documents — Non-Ship views. This issue did not affect all sites. It was often associated with: <ul style="list-style-type: none">• Potential Duplicate requests• Requests for which patient information was modified during Fulfillment.