HealthSource Clarity

v2.5.2 Release Notes

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Document History

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Contact Information

Ciox Health
120 Bluegrass Valley Parkway
Alpharetta, GA 30005
Customer Care Phone Number: 877-358-6939

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You do **NOT** need to update your **TrayApp** to use this new version.

BROWSERS USED DURING DEVELOPMENT

We used these browser versions during the development of **HealthSource Clarity v2.5.2**:

Browser	OS	Version / Build #
Chrome	Windows 7 or 10	86
Internet Explorer	Windows 7	11.0.9600.18617
Internet Explorer	Windows 10	11.356.18362.0
Edge	Windows 10	86

Check that your browser is up-to-date to avoid possible problems with the new release.

Clear your browser cache daily for best performance.
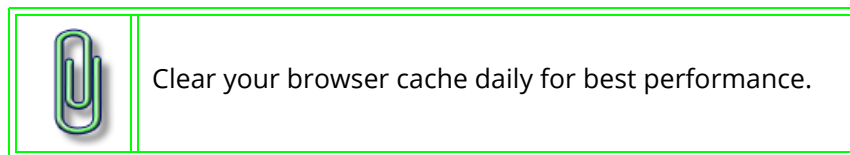
CHANGE TO THE IMPORT REQUEST FUNCTION

You can now see if a Payor project from Ciox Health Phoenix (aka Chart Finder) has already been loaded into **HealthSource Clarity**, even if we have not created requests for that project.

1. From the **Menu**, click **Import Requests**.

2. On the **Import Requests** page, enter:

    2.1   **Site Location**;

    2.2   **Group ID**, from the Ciox Phoenix Provider Package;

    2.3   **Group Site ID**, from the Ciox Phoenix Provider Package;

    2.4   **Chart ID**, from the Ciox Phoenix Provider Package.

3. Click **Find Charts**.
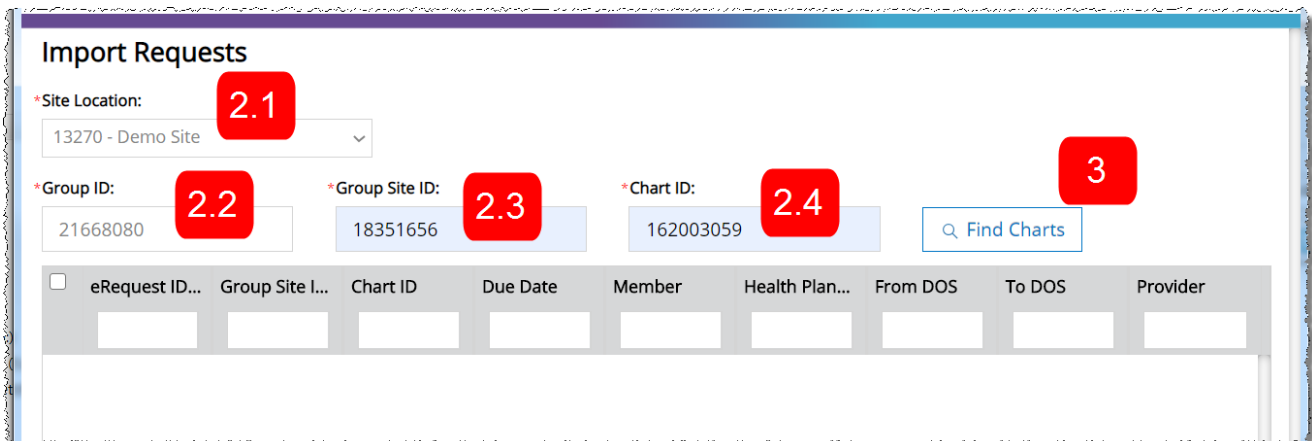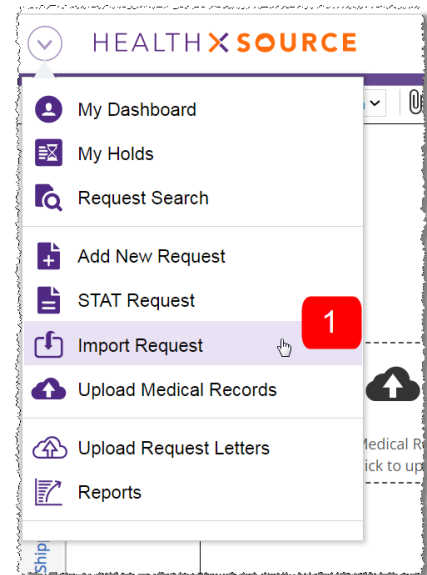
4. If the charts are eligible for import at your site, the table will be automatically filled with information.

5. The **eRequest ID** column will show one of these three values:

Shown in eRequest ID column	New in v2.5.2?	Meaning
Numeric value	No	The chart has already been loaded and used to create a **HealthSource Clarity** request.
Blank	No	The chart has not been loaded before. The **Submit** button at the bottom right of the **Import Requests** page will be active if at least one chart is missing an **eRequest ID**.
Pending	Yes	The chart has already been submitted to **HealthSource Clarity**; **BUT** No matching request has yet been created.

DEFECTS FIXED

v2.5.2 fixes these issues reported by users:

Defect
Pull List "child" requests missing Request Letter when opened.
Requests become "locked" or "stuck" when switching between the **Request Letter** and **Medical Records** tabs of the **Documents** window **OR** when switching between the **Documents — Ship** and **Documents — Non-Ship** views. This issue did not affect all sites. It was often associated with: • **Potential Duplicate** requests • Requests for which patient information was modified during **Fulfillment**.