TrayApp Reinstall Instructions



Introduction When Clarity is automatically updated, a TrayApp update may be required. Clarity will auto-update the TrayApp upon first login after the update. If your system does not auto-update, follow these steps to reinstall the TrayApp yourself.

Note: You must have Admin rights to the PC in order to reinstall theTrayApp. If you don't have Admin Rights to a Facility's computer, contact the Facility's IT Department and provide these instructions.

Process To reinstall the TrayApp, follow these steps:

Step	Action
1	Log out of HealthSource Clarity.
2	Shut down the current TrayApp by right clicking on the
	icon and select Shutdown.
	loolkit Leaders
	Select Scanner
	About
	Restart
	- Shutdown
3	Conv. C:\HealthSource-Unity and place in File Explorer
	or your internet browser.
	C:\HealthSource-Unity
4	Right click "HealthSource-Unity-TravApp-uninstall"
	and then click Run as Administrator .
	HealthSource-Unity-TrayApp-uninstall
	jre Open
	📄 Iauncher 🤤 Run as administrator
5	Let uninstall complete. Click Close once completed.
6	Navigate to
	http://download.healthport.com/download/Unity_Install_Fi
	les/current/healthsource-unity-launcher.exe
	file
7	Right click " healthsource-unity-launcher " file that was
-	downloaded and then click Run as Administrator .
	Phealthsource unity buncher (1)
	Training Co
	🖻 Training HS 🛛 🗣 Run as administrator
8	Once complete, the TrayApp will restart